Terms of Use for the Allplan Connect Portal and the Allplan Campus Portal (Effective as of October 28, 2026)

1. Subject Matter and Scope of the Agreement

1.1. The following Terms of Use govern the use of the Allplan Connect and Allplan Campus Portal web platforms ("Platforms"), as well as access to Allplan Cloud (Bimplus, Share, Exchange, etc.) and the content, services, and contributions contained on these platforms ("Applications") provided by Allplan Deutschland GmbH ("Allplan"), as well as the conditions for the use of the Platforms and Applications by Allplan's customers ("Customer") and other users ("Authorized Users") (Customers and Authorized Users are collectively referred to as "Users").

1.2. Allplan's offerings on the Platforms and these Terms of Use are not intended for consumers, but exclusively for Users who use our Platforms in the course of their respective commercial, business, trade, or professional activities. The specific requirements and restrictions set forth in Section 3.2 apply to the use of Allplan Campus.

1.3. By using the platforms and applications, the User unconditionally accepts these Terms of Use. If the User does not agree to these Terms of Use, the User may not use the platforms and applications for themselves or on behalf of third parties.

1.4. Any deviating, conflicting, or supplementary terms and conditions of the user shall only become part of the contract to the extent that Allplan has expressly agreed to their validity in writing. This requirement for consent also applies if Allplan provides the platforms and applications without reservation while being aware of the user's terms and conditions.

2. Scope of Services, Provision of the Platforms and Applications

2.1. The user is granted the opportunity to use the platforms and applications via a telecommunications connection (the Internet).

2.2. To use the platforms and applications, registration on the platform is required.

2.3. The availability of the platforms and applications to each user depends on the user's rights and the licenses assigned to that user. Allplan reserves the right, at its sole discretion, to charge a fee for applications that are currently free of charge. There is no entitlement to general free use of the platforms and applications.

2.4. Allplan makes the platforms and applications available on central servers for use by the user. The current technical specifications for the software, hardware, and network configurations required on the user's end, as well as the supported browsers and data formats, are set forth in the "System Requirements" section, which is available online at https://connect.allplan.com/de/support/sysinfo.html. Allplan is not responsible for the suitability and condition of the required hardware and software on the User's end, nor for the telecommunications connection between the User and Allplan. Furthermore, Allplan is under no obligation to provide support to the User regarding the operation of the platforms and applications.

2.5. When registering for the platforms, the user is required to provide truthful and complete personal information in accordance with the instructions on the respective registration form and to update this information as necessary. In the event of false information, Allplan reserves the right to exclude the user, in whole or in part, from using the platforms and applications.

3. User Base, Use, and Data Backup

3.1. The Allplan Connect platform is intended for users of the Allplan software and Frilo, Allplan customers, and other interested parties. There are no restrictions on the user base. Users may use the Allplan Connect platform and its respective applications for both professional and personal purposes, provided they comply with the legal provisions applicable to the type of use and do not misuse the platform or applications for unlawful purposes.

3.2. The Allplan Campus platform is intended for students and faculty in the fields of architecture and civil engineering, as well as related academic and vocational programs. A prerequisite for using this platform and its applications is that the user provides appropriate proof that they belong to the aforementioned group of individuals. Commercial or freelance use of the platform and its applications

by the user or by third parties is not permitted. The user is prohibited from reproducing content and/or making it available to third parties who do not belong to the aforementioned group of individuals, thereby enabling them to use it for commercial purposes. Violations will generally result in the revocation of the user's permission to use the platform and will be subject to legal action.

3.3. Unless and to the extent that the user has been expressly authorized in writing by Allplan to do so, the user is not permitted to use the platforms and applications beyond the scope of use permitted under these Terms of Use, or to allow third parties to use them, or to make them accessible to third parties. In particular, the user is not permitted to reproduce, sell, or transfer the platforms or applications—or parts thereof—to third parties, whether for a limited or unlimited period of time; above all, the user may not rent or lend them, either commercially or free of charge.

3.4. In addition to these Terms of Use, the User's use of the applications offered on the platforms is also subject to statutory provisions, in particular copyright laws. The user agrees not to violate these Terms of Use and/or the legal rights of third parties and/or Allplan in any way. Violations by the user will generally result in the revocation of the license to use the applications; Allplan reserves the right to pursue civil and criminal legal action for any violations.

3.5. User activities aimed at modifying applications on the platforms and/or rendering them inoperable, or at preventing, hindering, or delaying their use, are prohibited and may be subject to criminal and civil penalties imposed by Allplan. In particular, users are prohibited from installing files containing executable programs or scripts (e.g., cgi, perl, php formats), distributing or installing so-called junk or spam emails, viruses, worms, or Trojan horses, etc., to carry out email bombing or denial-of-service attacks, or to distribute copyrighted works (e.g., software, MP3 files, audio formats, image formats) without authorization.

3.6. The user is obligated to compensate Allplan for all damages resulting from a breach of the aforementioned obligations or from the infringement of the user's own rights or the rights of third parties; this also includes indirect damages and financial losses. The user shall indemnify Allplan against all claims by third parties arising from such a breach.

4. Responsibility for Applications

4.1. Allplan endeavors to ensure the accuracy, completeness, and timeliness of the applications published on the platforms. Nevertheless, Allplan assumes no warranty or liability for the completeness and accuracy of the applications posted by users. Allplan also makes no warranty that the posted applications are of sufficient quality for the user's intended purpose in each case.

4.2. A distinction must be made between the applications made available by Allplan for use and cross-references ("links") to content provided by other providers; the cross-reference therefore also makes "third-party content" available for use. Allplan assumes no responsibility for this third-party content, and its use will be prevented only if it is technically possible and reasonable for Allplan to do so. Cross-references are always "live" (dynamic) links. Although Allplan reviewed the third-party content at the time the link was first established to determine whether it could give rise to potential civil or criminal liability, Allplan will not be able to continuously monitor the content to which the cross-reference points for changes that could give rise to new liability. Only when Allplan determines at or is notified by others that a specific offer to which a cross-reference exists gives rise to civil or criminal liability will Allplan remove the reference to that offer, to the extent that this is technically possible and reasonable for Allplan.

4.3. Users have the option to post their own content and forum contributions on the platforms. In doing so, it is prohibited to publish content of the following nature: insults, false claims, defamatory criticism, calls for boycotts of any kind, account numbers, private addresses, and phone numbers, links to websites with illegal or legally questionable content, and commercial advertising. Such posts will be removed by Allplan without further notice, and the user will be barred from further use of the platform.

5. AI Coach

5.1. Usage Requirements and Restrictions

(i) The AI Coach is a chatbot integrated into the Allplan Connect platform as a web service and

powered by artificial intelligence (AI). It is designed for automated user communication for purposes such as providing information on the use of Allplan products, answering frequently asked questions, and, where applicable, assisting with certain services.

(ii) The user is prohibited from using the AI Coach:

- in a manner that violates applicable law;
- for the purpose of exploiting, harming, or attempting to exploit or harm minors in any way;
- to create or disseminate demonstrably false information and/or content;
- to generate or disseminate personal data that could be used to harm a person or to defame, disparage, or otherwise harass others;
- for fully automated decision-making that adversely affects a person's legal rights or otherwise creates or modifies a binding legal obligation;
- for any use that is intended to, or has the effect of, discriminating against or harming individuals or groups based on their social behavior, known or predicted personality traits, or other vulnerabilities;
- to provide medical advice or to interpret medical results;
- to generate or disseminate information used in the administration of justice, law enforcement, immigration, or asylum proceedings (e.g., predicting a person's intent to commit fraud or criminal offenses, such as through text analysis or establishing connections between statements made in documents).

5.2. Content

(i) Unless otherwise specified in these Terms of Use, Allplan has no rights to the output generated through the use of the AI Coach (as defined below in Section 5.10(b)(ii)). The User is responsible for the generated output and its subsequent use. The use of the output must comply with these Terms of Use.

(ii) The user may enter text or upload files (such as spreadsheets, images, and PDF documents) (collectively, "Input") and receive output generated by the AI Coach based on the Input ("Output"). Input and Output are collectively referred to as "Content." To the extent permitted by law, Allplan has no ownership rights to the Inputs, and the User retains full license and ownership rights to such Inputs. However, Allplan (and its subcontractors) may store and use Content solely within the scope of contractually and technically permissible use to ensure operation and to analyze user behavior—but not for the purpose of improving or training AI models.

(iii) The user is obligated to ensure that the user inputs are free of personal data. It is the user's responsibility to ensure that the user inputs are free of personal data, as Allplan and its subcontractors do not require any personal data to provide the AI Coach. Therefore, Allplan shall not be liable for the use and storage of personal data and trade secrets in the event of the intentional or unintentional inclusion of personal data and/or trade secrets in user inputs. Users retain all rights to the outputs, to the extent that these were generated through the use of the AI Coach. Allplan does not claim any ownership rights to these outputs. Users are responsible for all content and must ensure that it does not violate applicable law, ethical standards, or these Terms of Use.

(iv) The user agrees that their inputs (e.g., text entries, prompts) may be processed by Allplan and, where applicable, by contracted subcontractors to ensure the functionality of the AI Coach. Furthermore, Allplan may use this input to further develop its own products and services, provided this is done in accordance with the technical and contractual terms of the platforms used. Use for the purpose of improving Allplan's own AI models or functionalities is permitted only to the extent that this is not prohibited by technical or contractual restrictions—in particular those of the Google Cloud Platform (GCP). Data processed via the AI Coach may not be used for training purposes or to improve functionality.

(v) The AI Coach is based on artificial intelligence ("AI") and machine learning ("ML") techniques. The information provided by the system is generated automatically and without human intervention. Artificial intelligence and machine learning are continuously evolving technologies based on probabilities. Therefore, when using the AI Coach, the output may be erroneous, inaccurate, misleading, or incomplete, may inaccurately reflect real-world circumstances (e.g., locations, events, or contexts), or may not represent solutions that are legally, technically, or economically feasible. The content does not constitute legally binding advice or a decision-making aid. It is provided solely for

general informational and inspirational purposes. Likewise, the AI Coach is not capable of verifying the factual accuracy or plausibility of user inputs. The user is obligated to independently verify all inputs and outputs at their own expense with regard to their accuracy, completeness, and suitability for the respective intended purpose. This includes, in particular, a careful human review before decisions are made based on the information provided by the AI Coach.

5.3. Limited Warranty

Allplan reserves the right to temporarily or permanently disable the AI Coach at any time—even without prior notice—particularly in the event of maintenance requirements, a violation of these Terms of Use, or legal risks. Allplan also makes no express or implied warranty regarding the data sources used to train the AI, including their ethical nature and legality. Furthermore, Allplan makes no warranty regarding the results generated by the AI using the AI Coach, including the quality, appearance, and content of the results, usability, compliance with applicable regulations, adherence to industry standards (e.g., structural integrity), and non-infringement of copyrights, particularly when building documentation is generated from the results using Allplan solutions. The content does not constitute legally binding advice or a decision-making aid. It is intended solely for general informational and inspirational purposes. In light of this, Allplan recommends using the AI solely for inspirational purposes and does not guarantee any specific results.

5.4. Updates and Restrictions

Allplan reserves the right to restrict the use of the AI Coach in the event of a violation of these Terms of Use (remotely or otherwise), to update the AI Coach electronically, or to modify the AI Coach's output through updates to the AI Coach.

5.5. Licenses

The AI Coach is based on the Vertex AI Service provided by Google Cloud EMEA Limited, 70 Sir John Rogerson's Quay, Dublin 2, Ireland, and is hosted on the Google Cloud Platform (GCP). The Vertex AI Service is a cloud-based platform that enables companies to develop and deploy their own generative AI applications while leveraging the power of AI models. The Vertex AI Service is operated within the Google Cloud Platform (GCP) cloud environment at .

5.6. Data Protection

(i) The use of AI Coach takes place within the framework of a data processing agreement governed by instructions in accordance with Article 28 of the GDPR. The respective customer using the chatbot is the data controller for data protection purposes.

(ii) Inputs (text prompts, file uploads) and outputs (AI-generated text) are processed via the Google Cloud Platform (GCP) using Vertex AI. The respective provider acts as a subprocessor in this context. A data processing agreement and standard contractual clauses are in place. If personal data is transferred to Google LLC in the United States and the processing in question is covered by the scope of certification, the transfer is based on the EU-U.S. Data Privacy Framework (DPF) and the European Commission's Adequacy Decision pursuant to Article 45 of the GDPR. In all other cases, the transfer is based on the agreed-upon standard contractual clauses.

(iii) The AI models used (e.g., a Gemini model, currently Gemini Flash 3.7) do not store any information about inputs, customer data, or responses beyond the end of the conversation. Processing is carried out exclusively on the basis of the current request. The models are not trained using user data.

(iv) Within the Google Cloud Platform (GCP), text prompts and AI responses may be temporarily stored to ensure system security and error detection. This data is not disclosed to third parties and is automatically deleted after six months at the latest. Input files (e.g., documents, images, spreadsheets) are removed immediately after processing

(v) The use of data to train AI models or to improve Google or third-party services is prohibited.

(vi) The entry of personal data is prohibited in accordance with the Terms of Service (see also 5 b) (iii) for more information. Further information is available in the Data Processing Agreement pursuant to Art. 28 of the GDPR at the following link:

https://www.allplan.com/fileadmin/user_upload/countries/international/pdfs/legal/AV_ALLPLAN_alle_Verarbeitungen_mit_Anlagen_DE.pdf or

https://www.allplan.com/fileadmin/user_upload/countries/international/pdfs/legal/AV_ALLPLAN_alle_Verarbeitungen_mit_Anlagen_EN.pdf.

6. Suspension of Use and Removal of Content

6.1. Allplan is entitled to suspend the user's access to the platforms and applications without further notice or justification in the event of a violation of these Terms of Use or in the event of reasonable suspicion of a violation. Posts that violate applicable law, morality, and public decency or the rights of third parties, or that contain suggestive, immoral, or offensive content, will be deleted without comment, and the user may be suspended from using the platforms or have their account permanently deleted. If a user violates the Terms of Use set forth herein, their user account and any links they have posted will be completely deleted, even after activation, without providing a reason.

6.2. Allplan expressly reserves the right to delete content on the platforms and forum posts without replacement and without providing specific reasons. There is no entitlement to the retention of platform content or forum posts. However, user posts in the forum are generally deleted only if there is a violation of Section 4.3 and/or if such a violation could result in liability for Allplan. There is no right to have posted content deleted. However, if the content of a post clearly identifies the author, the user may request that the post be deleted or anonymized. Older posts remain as anonymized posts even after a user account has been deleted.

7. Data Security, Privacy, and Forum Use

7.1. The disclosure of user information and data on the platforms and applications at is at the user's own risk. Allplan assumes no liability whatsoever for the loss or unauthorized use of such information and/or data by third parties.

7.2. Notwithstanding the foregoing, Allplan endeavors to ensure that the applications made available on the platforms are protected in accordance with standard practices and applicable legal requirements. Allplan complies with applicable data protection laws. User data is treated confidentially. Data will only be disclosed to third parties to the extent permitted by data protection regulations or with the user's consent. The data protection notices provided by Allplan for these platforms apply.

7.3. Users have the option to send messages to one another via the platforms' applications. In doing so, the sender does not see the recipient's address. For each forum post, the anonymized IP address is stored in addition to the name and email address. However, email addresses and anonymized IP addresses are visible only to Allplan employees. To investigate misuse, Allplan reserves the right to monitor these messages, but only if and to the extent that there is concrete suspicion of a serious violation of these Terms of Use or of legal regulations.

8. Disclaimer of Warranties and Liability

8.1. Use of the platforms and applications is at the user's own risk. Allplan assumes no liability whatsoever for the accuracy or completeness of content posted by the user on the platform pages or by third parties. Allplan does not guarantee that the applications provided are suitable for the user's purposes. Responsibility for the use of the applications provided lies with the user.

8.2. Furthermore, Allplan does not guarantee the continuous availability of the platforms and applications and, subject to Section 8.5 below, assumes no liability for server outages or other events that restrict the availability of the platforms and applications in whole or in part, either temporarily or permanently.

8.3. Allplan hereby expressly disclaims any association with the content of all websites linked to on the platforms and applications. Responsibility lies solely with the operator of the respective site. Allplan assumes no responsibility whatsoever for such content. This statement applies to all links on the platforms and applications as well as to links posted by users in the forums. Many posts in these forums contain expressions of opinion as well as further references. Allplan expressly does not endorse the content of third-party posts, unless otherwise indicated by a specific response to the individual post. Subject to Section 8.5 below, liability for illegal, incorrect, or incomplete content, as well as for damages resulting from the use or non-use of the information, rests solely with the

provider of the website to which the link refers or with the user who publishes posts on a platform or application.
8.4. Subject to Section 8.5 below, liability for any loss of the user's data is excluded. The user is advised to create sufficient backups of their data on their own.
8.5. Allplan shall be liable, regardless of the legal basis, exclusively in accordance with the following provisions:
(i) Allplan bears unlimited liability
- in cases of willful misconduct or gross negligence,
- for damages resulting from injury to life, limb, or health,
- in accordance with the provisions of the Product Liability Act, and
- in the event of the assumption of a warranty.

(ii) Unless a case under Section 8.5.(i) applies, Allplan shall be liable for slight negligence only if Allplan breaches a contractual obligation whose fulfillment is essential for the proper performance of the contract, whose breach jeopardizes the achievement of the contract's purpose, and on whose compliance the customer may reasonably rely (cardinal obligations). In such cases, liability is limited to the amount of foreseeable damage typical for this type of contract. Otherwise, Allplan's liability for simple negligence is excluded.
(iii) Claims under this Section 8.5 are subject to a 12-month statute of limitations, provided that the statutory limitation period applies to claims under Section 8.5.(i).
(iv) To the extent that Allplan's liability is excluded or limited, this also applies to the personal liability of Allplan's employees, representatives, and agents.
8.6. Unless a case under Section 8.5(i) applies, Allplan's liability toward Authorized Users is excluded.
8.7. The user is obligated to report any damages within the meaning of the foregoing liability provisions to Allplan immediately in writing or by email, so that Allplan is informed as early as possible and, if necessary, can work with the user to limit or mitigate the damage in a timely manner. Notwithstanding the foregoing, the user is also obligated to take measures to limit the damage.

9. Uploading Content and Posts

9.1. Each user may upload their own content, texts, images, graphics, and the like to the applications for use by third-party users. By uploading the aforementioned content, the uploading user warrants and guarantees that they are authorized to grant third-party users the right to use it, and that the uploaded content is free from third-party rights. The user who uploads the content indemnifies Allplan against all claims by third parties if the rights of the rights holder are infringed as a result of the upload and the granting of use to third parties.
9.2. By posting their own content in accordance with Section 9.1 above, the posting user grants Allplan and other third-party users an irrevocable and transferable right of use, unlimited in terms of location, time, and content, for all known types of use with respect to the respective content posted by the user. The user who uploads the content agrees that the content they have uploaded may also be used by third parties for commercial purposes—in particular for their own professional purposes, such as marketing—and may therefore be edited, reproduced, and published by such third parties.
9.3. The ownership and copyright to posted content remain with the user who posted it. Allplan assumes no liability for ensuring that third-party users respect the rights of the user who posted the content. The posting of content is therefore always at the user's own risk. The user who posted the content bears the risk of legal action in the event of intellectual property infringements.
9.4. It is prohibited to post illegal, racist, pornographic, discriminatory, defamatory, or other content that violates public decency, as well as calls for boycotts, political appeals, and commercial offers requiring payment on the platforms. Failure to comply with this restriction will generally result in the deletion of the posted content and the suspension of the user who posted it, and may also lead to civil and criminal prosecution in individual cases.

10. Downloading Content and Posts

10.1. Any user may download content, texts, images, graphics, and other materials published on the platforms by Allplan and other users and made available for free use, for their own use in all known

ways. By downloading content, the user does not acquire any ownership rights to the downloaded content; ownership and copyright remain with the rights holder. Allplan assumes no liability for the quality of third-party content posted on the platforms, in particular for the suitability of the downloaded content for the intended use. Any use of content posted on the platforms is always at the user's own risk, as the user downloads the content for personal use. The user is required to scan the downloaded content using the latest antivirus software. Liability for any damage to the user's IT system caused by the download is excluded.

10.2. The user agrees not to use the downloaded content for unlawful purposes; in particular, the user must respect the copyrights, property rights, and personal rights of third parties. Any use of brands, logos, trademarks, and the like is prohibited without the consent of the rights holder. The user may use content downloaded from the platforms for their own professional purposes, including, in particular, editing and reproducing it. When using the content , the user is required to cite the source. Third-party copyright notices may not be removed.

10.3. Content downloaded from the platforms may not be used for commercial purposes, in particular not by students in the context of any self-employed or salaried employment. This applies in particular to the use of Allplan licenses for students. If content—in particular the Allplan student version—is used for commercial purposes, Allplan is entitled to revoke the right of use.

10.4. Any unlawful use of content posted on the platforms will result in the user being blocked by Allplan and may lead to civil and criminal prosecution by the respective rights holder. This applies in particular to the commercial use of Allplan licenses for students.

11. Allplan's Copyright

The layout and design elements of the platforms and applications, the graphics and images used, as well as the text on the platforms and applications are protected by copyright. Any reproduction of the texts, images, and graphics made available on these pages, as well as texts in other electronic or printed publications, requires the express written permission of Allplan or the author, except for use for personal purposes or for educational purposes. The author's copyright remains unaffected. The right of use belongs to the publisher and may not be transferred to third parties without written permission.

12. Discontinuation or Modification of Services

12.1. Unless otherwise stipulated in a contract, Allplan is under no obligation to continue making the platforms and applications available.

12.2. The platforms and applications are continuously evolving and may therefore change from time to time—for example, individual functions or features may be added or removed. Allplan reserves the right to redesign the platforms and applications at any time. Allplan may also discontinue platforms and applications temporarily or permanently without replacement, for example, for technical or legal reasons. Where possible—particularly in the case of the permanent discontinuation of a platform or application for economic reasons—Allplan will inform the user of the impending discontinuation and, if the application in question enables the management of personal content, will allow the user sufficient time to back up such content, taking the user's respective interests into account. The user has no claims for compensation or other claims against Allplan arising from the temporary or permanent discontinuation of a platform or individual applications.

13. Amendments to the Terms of Use

Allplan reserves the right to amend these Terms of Use with future effect. Allplan will notify the customer of any changes and make the amended terms available to the customer. By using or continuing to use the platforms and applications after a change, the customer declares their agreement to the changes and acceptance of the amended terms.

14. Final Provisions

14.1. These Terms of Use conclusively govern the use of the platforms and applications. No implied, oral, or written side agreements have been made. Any amendments or additions to these Terms of

Use must be in writing. This also applies to any amendment to or waiver of this written form requirement. Electronic form satisfies the written form requirement.

14.2. Should any provision of these Terms of Use be wholly or partially invalid, unenforceable, or contain a loophole, all remaining provisions shall remain unaffected. In such a case, the invalid provision shall be replaced by a valid and enforceable provision that most closely approximates the economic and legal purpose of the invalid provision. The same applies to the filling of any contractual gap.

14.3. The English version of these Terms of Use and License Terms is legally binding. Translations into other languages are provided solely for the sake of clarity and are intended only to facilitate understanding ("Translations for Better Understanding"). They do not constitute separate versions of the agreement. In the event of any discrepancies or conflicts between the English version and a translation, the English version shall prevail exclusively.

14.4. These Terms of Use are governed by German law, excluding German conflict-of-laws provisions and the UN Convention on Contracts for the International Sale of Goods.

14.5. The exclusive place of jurisdiction is Allplan's headquarters. However, Allplan is also entitled to bring an action at the customer's place of business.