



ALLPLAN ALLFA IN PRACTICE

The BMF is banking on one card

📍 Federal Ministry of Finance

Every German citizen is familiar with the Federal Ministry of Finance (BMF) and yet probably no other government authority has recently been subject of more public interest than the BMF. But the place that deals with the national budgets, issues relating to the global financial markets and the Eurozone also has to face considerable challenges relating to organizational procedures. One of these in the recent past was the implementation of an electronic employment ID card on the basis of Allplan Allfa – with the aim of achieving maximum security and extensive process optimization.

Even before the project started, the BMF had had many years of experience with the CAFM product Allplan Allfa. As part of the general relocation of the government from Bonn to Berlin, Allplan was implemented as the software for building documentation, and today, the Ministry handles almost all its facility managements tasks with the software from Allplan. And this for no less than approximately 2,000 offices in three buildings in Berlin and around 400 properties in Bonn. Due to the Ministry's high satisfaction with this stable and efficient system, it decided in favor of Allplan Allfa and the software for implementing the electronic employee ID card. The ID cards themselves were paper-based, but working hours were entered using a touchfree card. In addition, the BMF employees needed another ID card to use the canteen.

The obvious solution was to combine all systems into one and at the same time, digitally map the whole process of ID card application, recording, management or lockings as a gap-free log.

ONE CARD FOR THREE PROCESSES

The Federal Ministry, which initiated introduction of the electronic employment ID, contacted companies that provided the electronic chips and the software for coding the ID cards, but did not offer powerful administration software. The electronic customizing module from Allplan Allfa came to the rescue here. In working groups, the BMF formulated its requirements relating to the system, and the employees from Allplan set up the interface to the existing database and made the necessary adjustments.

After the "critical phase" of implementation began at the start of 2010, lean organization and effective collaboration between all those involved in the process made the impossible possible: At the start of November in the same year, the first ID cards were already being issued to employees. The short implementation period is due not least to the power of the Allplan Allfa database. "Compared to the old solution, it's as though we'd hitched a tractor to a Saturn rocket," jokes Knut Klinkhammer, head of the Building Management area, BMF Berlin.



The cost-benefit analysis is also positive: Just one employee is needed to manage all 2,500 ID cards for employees and service providers of BMF. "The system is no doubt also of interests to private enterprise companies," states Klinkhammer. The BMF also gained high added value from gap-free administration and the option of being able to electronically deactivate a lost ID card for the BMF properties. This is an important security activity for it as a government authority with sensitive areas.

HIGH ACCEPTANCE BY EMPLOYEES

However, the enthusiasm with which the employees have welcomed the new system is the most pleasing thing for those involved in the process. "Even the staff council praised us for the fast and smooth introduction of the electronic employment ID card," adds Knut Klinkhammer, "and that is not least thanks to the Allplan Alfa software."

„With the help of Allplan, introduction of the electronic employment ID card was fast and smooth. The new system based on Allplan Alfa is very powerful, but also extremely stable. It also digitally maps the entire process for the request, capture, management and locking of an ID card in a gap-free log. And our employees greatly appreciate that they now only need one card to access the building, record their working hours and pay for their lunch in our canteen.“

**Knut Klinkhammer, Head of the Building Management,
Federal Ministry of Finance, Berlin**

PROJECT INFORMATION AT A GLANCE

Institution:

- Name: Federal Ministry of Finance (BMF)
- Locations: 3 properties in Berlin and 1 building in Bonn, with a total of
- Total of 2,400 premises
- Sector: Public administration
- Website: www.bundesfinanzministerium.de
- Implementation partner: Allplan GmbH

Key challenges:

- Merging of three systems (employment ID card, access control and canteen use) into one system, connected to a powerful database
- Acceptance of the system by the BMF employees

Project goals:

- Mapping of the complete administration process for an employment ID card in a log, from card request, assignment and control through to deactivation
- High system efficiency with simultaneous compliance with all security-relevant criteria

Solutions and services used:

- Allplan Alfa

Reasons for choosing Allplan:

- High satisfaction with the already implemented modules of the CAFM software Allplan Alfa
- Stability of the Allplan Alfa database
- High scalability of the system, enabling adjustments to be made to individual requirements
- Good experiences in working with the Allplan support team

Implementation highlights:

- Tight organization and rapid implementation of the project in conjunction with Allplan
- Powerful database from Allplan Alfa
- Positive feedback from employees and staff council

Main customer benefits of Allplan Alfa:

- Low administrative effort coupled with high effectiveness
- High security for sensitive areas of the Ministry
- Short implementation time and high acceptance of the system by the employees