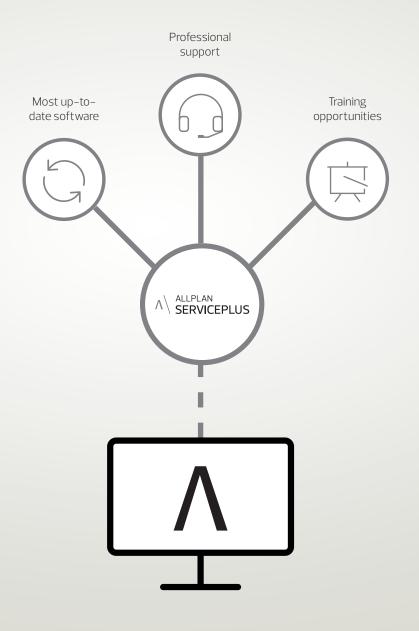


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YOUR SERVICE PACKAGE FOR THE HIGHEST DEMANDS

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ALLPLAN SERVICEPLUS RAISE YOUR LEVEL

Allplan Serviceplus is a complete package of closely related services that support you in exploiting the full potential of your software and lets you benefit from the knowledge of experts worldwide. This perfect combination of software and service enables your design work to become more transparent, efficient and — above all — productive.

Become part of our information and communications network:

- > ACCESS TO THE MOST UP-TO-DATE SOFTWARE
 AT ANY TIME
- > PROFESSIONAL SUPPORT BY EXPERIENCED EXPERTS
- > NUMEROUS TRAINING OPPORTUNITIES

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THE SERVICE PACKAGE THAT PERFECTLY COMPLEMENTS YOUR SOFTWARE

As a Serviceplus customer, you'll enjoy full support from ALLPLAN for your day to day design work. Naturally, we also automatically provide you with the latest software version. Via our international Allplan Connect service portal, you'll have unlimited use of CAD objects and textures, forums to discuss topics with other users and access to our extensive knowledge database. If desired, you can develop your software knowledge, in specific areas with the help of a variety of e-learning options 365 days a year. If you have questions, our Technical support experts provide help quickly and free of charge.





ACCESS TO THE MOST UP-TO-DATE SOFTWARE AT ANY TIME

As a Serviceplus customer, you are guaranteed instant access to the latest software version, which supports you with substantial new functionalities for your day to day work. It's automatically available for you to download as part of your subscription at no extra cost.

Via the Allplan Connect portal, you'll have free-of-charge access to numerous CAD objects and textures. This makes your routine tasks easier and you can achieve high-quality results more quickly.



PROFESSIONAL SUPPORT BY EXPERIENCED EXPERTS

If you have urgent questions relating to your software, you can easily contact our experts for support — naturally, free—of—charge. Our Technical support team is made up of experienced architects and engineers who have special user—knowledge and work closely with the development department. In addition, you'll have access to an extensive FAQ knowledge database. This contains a collection of answers to frequently asked questions about Allplan.

As a Serviceplus customer, you'll become a member of a large international Allplan community. In various forums on Allplan Connect, you can discuss topics with other users and gain valuable tips for your dayto-day work.



BENEFIT FROM NUMEROUS TRAINING OPPORTUNITIES

Via Allplan Connect you can take advantage of the extensive free information and training options available exclusively to Serviceplus customers. We offer numerous practice-oriented e-learning courses with specially prepared lessons for beginners and experts as well as workshops and seminars on product and industry topics and webinars that you can conveniently attend over the internet.

If you don't have the latest manual at hand, you can find it on Allplan Connect in the documentation area. There you also find other useful information such as step-by-step guides.



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ABOUT THE COMPANY

ALLPLAN is a global developer of open solutions for Building Information Modeling (BIM). For more than 50 years ALLPLAN has pioneered the digitalization of the construction industry. Always focused on our clients we provide innovative tools to design and construct projects – inspiring users to realise their visions.

Headquartered in Munich, Germany, ALLPLAN is part of the Nemetschek Group. Around the world over 400 dedicated employees continue to write the ALLPLAN success story.

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