

ALLPLAN – Information on accessibility

1. Our Commitment

ALLPLAN is committed to making its digital services accessible and usable for as many people as possible. We are constantly working to improve the user-friendliness and digital accessibility of our online services.

This information on accessibility relates to the ALLPLAN online services described below and provides an overview of the current state of accessibility, known limitations and the available contact options for comments and feedback.

2. Scope

This information applies to the following online services:

- **ALLPLAN Campus**
- **ALLPLAN Learn Now**
- **ALLPLAN Connect**

Where individual functions, content or processes are provided by third-party providers, their accessibility may lie outside our direct sphere of influence. However, we endeavour to take such components into account appropriately when selecting, integrating and further developing them.

3. General measures for accessibility

In the development and maintenance of its digital services, ALLPLAN pays particular attention to the following aspects:

- a clear page and navigation structure,
- the best possible usability with a keyboard,
- clear labels and instructions,
- adequate contrast and legibility,
- accessible forms and interactive elements,
- the best possible compatibility with assistive technologies,
- ongoing review and improvement of identified barriers.

4. Portal-related information

4.1 ALLPLAN Campus

Description of the service

ALLPLAN Campus is a digital service providing information, learning resources and/or access options for students, educational institutions and other authorised user groups.

Accessibility status

We strive to make ALLPLAN Campus as accessible as possible and to ensure that its key functions are available to as many users as possible.

Possible remaining barriers

Depending on the current state of technology, the following items in particular may not yet be fully accessible:

- individual older documents or downloadable files,
- embedded media content,

- certain forms or registration processes,
- components provided by third parties or linked content.

4.2 ALLPLAN Learn Now

Description of the service

ALLPLAN Learn Now is a digital learning and information service provided by ALLPLAN, comprising online content, learning modules and, where applicable, user-specific access or interaction functions.

Current status of accessibility

We are working to make learning content and associated functions as accessible as possible and to continuously improve accessibility.

Possible remaining barriers

Depending on the content and technical design, limitations may exist in particular with regard to:

- older learning content,
- embedded video or media elements,
- PDF documents or supplementary materials,
- interactive learning or form functions.

4.3 ALLPLAN Connect

Description of the service

ALLPLAN Connect is a digital portal offering user-specific information, service, community, support and/or account functions.

Accessibility status

We are working to make ALLPLAN Connect as accessible as possible and to gradually remove existing barriers to use.

Possible remaining barriers

Depending on the functions used, barriers may still exist in particular with regard to:

- complex login, account or profile elements,
- community or interaction features,
- older content or documents,
- embedded third-party components and linked external services.

5. Feedback and Contact

If you encounter any barriers to accessibility on one of our online services or require information regarding their accessibility, please do not hesitate to contact us.

Please let us know, if possible:

- which portal is affected,
- on which page or in which section the barrier occurs,
- which function you were trying to use,
- which device and browser you were using,
- where relevant, what assistive technology you were using.

Contact:

Email address: info@allplan.com

Address: ALLPLAN GmbH, Konrad-Zuse-Platz 1, 81829 Munich

6. Handling of reports

We review feedback on accessibility and forward it to the relevant teams. We endeavour to assess reported barriers in a transparent manner and to resolve them within the limits of our technical and organisational capabilities.

7. Updating this information

This information on accessibility is reviewed regularly and updated as necessary.

Date: 16 July 2026

Responsible company: ALLPLAN GmbH